

# Winterbourne View Joint Improvement Programme

## Update for Learning Disability Partnership Boards

October 2014

This paper is to tell you about some of the things that the Winterbourne View Joint Improvement Programme (JIP) is working on.

It has been written by some people who are part of the Joint Improvement Programme's engagement strategy group.



### About the Transforming Care work and the Joint Improvement Programme



After the scandal at Winterbourne View hospital the Government wrote a report called Transforming Care and made a plan of action about what needed to change. Lots of individuals and groups of people signed up to this plan to work together to help change happen.

One of the groups that is working on the Transforming Care work is the Winterbourne View Joint Improvement Programme. This was set up to support local areas to change services for people with learning disabilities and / or autism with behaviour that challenges or a mental health problem.

The programme is paid for by the government through the Department of Health. The work is then led by the Local Government Association and NHS England.

Other people working on the Transforming Care work include people like the Care Quality Commission, Skills for Care and the Royal College of Psychiatrists.



All of the Transforming Care work that is happening reports into the Transforming Care Assurance Board.

This Board is chaired by the social care minister, Norman Lamb and Gavin Harding. This Board looks at everything that is happening and checks the work.

This Board then reports to the National Learning Disability Programme Board.

## The work of Joint Improvement Programme (JIP)



The JIP has done a lot of work to understand the big challenges for local areas in changing the way they provide services to people with learning disabilities and / or autism who have behaviour that challenges.

We have worked closely with people in health and social care to develop our understanding and to plan our work to help them address some of the big challenges.

## Support for commissioners (the people who buy services for people)



### Commissioning workshops

One of the big issues is that commissioners (the people who buy services for people) do not always work very well together.

We have run 10 regional workshops to get commissioning partners together.



This is to make sure commissioners from NHS England, Clinical Commissioning Groups and local authorities have a good understanding of the needs of people who have behaviour that challenges and their families and work out ways to work together to develop clear ways for people to move out of hospital.



The workshops are also about looking at ways to stop people from going into hospitals in the first place by buying the right local services.

We are running another 9 workshops after this starting in November. These will include providers and people who use services and their families, so that they can work with the commissioners.



### Core principles document for commissioners

We published a guide for commissioners in February. This is aimed at supporting commissioners to develop high quality and safe services which meet the needs of children, young people, adults and older people with learning disabilities and/or autism who display.

You can read the guide and easy read version of the guide here:

<http://bit.ly/TF3CYI>

## Our work with providers (the people who provide services – like care and support and housing)



### Finding Common Purpose project

We are running the Finding Common Purpose project.

The project was started after Association of Directors of Adult Social Services (ADASS) and the Care Providers Alliance met in October 2013. They said that commissioners, providers and people who use services need to work together to get services right. We think it is important for people to have more choice from a wider range of and better skilled local providers.

One of the big things that the project will look at are the rules around buying services and how these should change. It is about making sure this process is co-produced with people who use services and their families.



There is a steering group for the project. This includes people with a learning disability and family carers.

You can read the easy read mandate for the project here: [http://www.local.gov.uk/place-i-call-home/-/journal\\_content/56/10180/6361853/ARTICLE](http://www.local.gov.uk/place-i-call-home/-/journal_content/56/10180/6361853/ARTICLE)

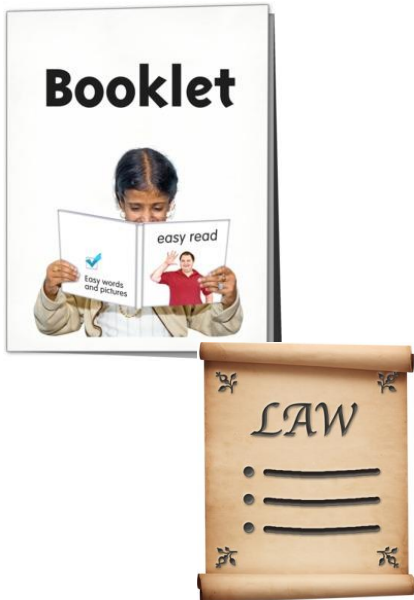


### Housing workshops

We have also just started some housing workshops.

These are for people who commission (or buy) services and providers to plan together to develop good housing for people with behaviour that challenges.

You can read more about these workshops here: [http://www.local.gov.uk/place-i-call-home/-/journal\\_content/56/10180/6446734/ARTICLE](http://www.local.gov.uk/place-i-call-home/-/journal_content/56/10180/6446734/ARTICLE)



### Mental Capacity Act guides for providers

The JIP and the Care Providers Alliance will be publishing a guide for providers on the Mental Capacity Act.

This is to help providers of community based services make sure that they are using the Mental Capacity in the right way and are ensuring that people's legal rights are upheld.

We are aiming to publish this in October. This will be published on our website.

## Support to Health and Wellbeing Boards



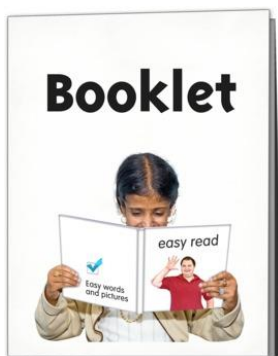
### Guide for Health and Wellbeing Boards

Local Health and Wellbeing Boards can play a big role in helping to lead the local response to Winterbourne View.

We have worked with NHS Confederation on a guide for Health and Wellbeing Boards. This was published in July and has been sent to every Health and Wellbeing Board. It is on our website here:

<http://bit.ly/1IC5pVo>

## Useful information for self-advocates, people with a learning disability and their families



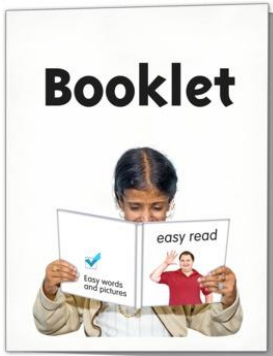
### Information booklet for local people to check change is happening

We are also working with the National Forum and the National Valuing Families Forum to write a local information booklet.

This booklet is to help local people across England ask the right questions and make sure things are getting better in their local area.

It will include lots of information about **what** should be happening in every local area, **who** to talk to about these things, **what to ask**, and **what to do** if things aren't changing.

This will be ready later in the year so look out for it!



## Booklet



### Discharge pack for people who are in an inpatient setting

We know that it is important that people who are inpatient settings get good support to think about their discharge well in advance.

The organisation 'Change' will be working with us to make a Discharge Pack. This pack will be going out to everyone with a learning disability and / or autism who is in an inpatient setting.

This will happen early 2015.



### Facebook page

There is going to be a new Facebook page that is aimed at letting self-advocates and family carers know about our work. Wigan & Leigh People First have developed this.

This page will include at least 3 postings per week about the Winterbourne work and is coming very soon!

### Advocacy workshops



The Joint Improvement Programme is organising some advocacy workshops that will:

- Look at what's worked in other areas
- Give people the chance to think about what's available right now for people in your area
- Help a group from your area think about next steps to make advocacy in inpatient settings better

There will be a workshop in each region and we want a group that includes a self-advocate, family carer and professional to come from your area.

We will let you know the dates soon.